



Celebrating 60 Years of Excellence!

Jan 25, 2022

A-1 Heating, Cooling and Electric Covid Protocol Update

A-1 will continue taking the same steps as we have over the last several months to protect our team and our customers:

- When scheduling customer's appts, making sure that everyone is healthy
- Texting or emailing the evening before to ask again of their health situation
- Having all team members stay home if they are sick with COVID19 symptoms
- Making sure we have face masks, gloves, hand sanitizer and disinfectant cloths available
- Offering a NO Contact service if necessary or requested
- Wearing face masks as we spend time in customer's homes/business
- Retain 6' of social distancing between team members whenever possible

Here are the steps employees will continue to do:

- Social Distancing of a minimum of 6'
- Wear a face mask when in customer's homes
- Wash hands with soap and water often
- Use hand Sanitizer when available
- Stay home if they are sick
- Stay home until they are symptom free for a minimum of 48 hours
- Get tested if they Covid symptoms

For Customers and Team Members we are asking to let A-1 Heating know if you or anyone living with you have any Covid symptoms

- Cough
- Fever
- Shortness of breath
- Major fatigue
- Sore throat
- Aches and pain (as in flu like symptoms)
- Loss of smell or taste

